



GENERAL RESERVATION TERMS & CONDITIONS

Effective June 2025 – subject to change. Please review regularly for the most current version.

ENTRY POLICY

Mirela's Restaurant reserves the right to deny entry or remove any individual who is visibly intoxicated, under the influence of drugs, or displaying behavior that is disruptive, threatening, or inappropriate. No refunds will be provided in such cases.

Admission is always at the discretion of the management team. Guests who do not comply with safety or conduct policies may be asked to leave.

The use of video recording devices is prohibited unless prior approval is granted by management.

Children are welcome; please notify us in advance if children will be part of your reservation.

Please note: Pets are not permitted inside the restaurant.

DRESS EXPECTATIONS

We ask that guests dress in Business Casual attire.

The restaurant retains the right to refuse service to anyone wearing attire deemed inappropriate.

This includes, but is not limited to, swimwear, beach footwear, hoodies, and baseball hats.

CONFIRMING YOUR BOOKING

If your reservation has not yet been confirmed, a team member will reach out a few days ahead to verify the time and number of guests. Confirmation is required prior to entering the cancellation or no-show window.

If we are unable to reach you, please take the initiative to contact us by phone or email to confirm your booking.

GROUP BOOKINGS (12 OR MORE GUESTS)

A credit card is required to secure group reservations.

Cancellations made at least 24 hours in advance will not incur any charges.

Cancellations made with less than 24 hours' notice will be subject to a \$25 fee, and \$50 on holidays.

A no-show fee of \$25 will be automatically charged to the credit card on file.

A final guest count must be confirmed no later than 24 hours before your booking.

If your group exceeds the confirmed number, we will do our best to accommodate extra guests, subject to availability.

Groups of 20 or more will be served from a pre-arranged set menu to ensure efficient service.

An 18% service charge, will be automatically added to your final bill.

You may opt to pay in advance. Otherwise, full payment is required at the end of your visit.

Please secure your valuables during your time with us; the restaurant is not liable for lost or unattended items.

EVENTS & CELEBRATIONS

Outside cakes, balloons, and other decorations are not permitted.

Mirela's staff will be happy to assist you in planning and accommodating special events.

LATE ARRIVAL POLICY

We kindly request that you arrive on time. A 15-minute grace period will be offered. After this time, your table may be released and the no-show fee may apply.

If you are running late, please contact us by phone at (450) 635-9765, so we can do our best to adjust or hold your table.